



Office-Principal

Govt. Jagannath Munnalal Choudhary Mahila Mahavidyalaya, Mandla, Madhya Pradesh



Towards Excellence...

Phone/Fax: 07642-252536

Website: <http://www.gjmcgirlscollegemandla.in>

AISHE Code: C-33429

Email: hegjcgcman@mp.gov.in

College Code: 3502

Annual Report for the Grievance Redressal Cell 2018-2019

Introduction:

The Grievance Redressal Cell (GRC) was established to provide a platform for students, faculty and staff to address their concerns and grievances. This report summarizes the committee's activities and outcomes for the academic year 2018-2019.

Objectives:

- To ensure timely and effective redressal of grievances
- To maintain a conducive and supportive environment
- To promote transparency and accountability

Activities:

- No grievances have been registered for the academic session.
- Conducted regular meetings to discuss and resolve grievances
- Collaborated with college authorities to implement corrective actions
- Organized awareness programs on grievance redressal procedures

Outcomes:

- Improved communication and transparency between stakeholders
- Enhanced sense of trust and confidence in the GRC

Challenges:

- Delayed responses from some departments
- Limited awareness about grievance redressal procedures
- Need for more proactive measures to prevent grievances

Recommendations:

- Regular training and capacity-building programs for committee members
- Increased awareness campaigns on grievance redressal procedure
- Establishment of a robust online grievance redressal system
- Continuous monitoring and evaluation of the GRC's effectiveness

Conclusion:

The Grievance Redressal Committee has made significant progress in addressing grievances and promoting a supportive environment. However, there is still room for improvement. The committee will continue to work towards enhancing its effectiveness and ensuring timely redressal of grievances.

**Principal:**Govt. Jagannath Munjal ChoudharyMahila Mahavidyalaya, Mandla (M.P.)**Govt. J.M.C. Mahila****Mahavidyalaya,****Mandla, M.P.**